Curriculum Vitae

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Personal Information:

Name: Manar Sayed Mohamed Emam
Birth Date: 6-2-1968
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Career Objective:
Looking forward to pursue a career as a quality instructor where I can use my skills, expertise and teaching ability to enhance trainee's performance.

Profile Summary: With an experience of **25** years in the consultation and training field, I possess excellent quality determination and consultancy skills. I had the opportunity to work with many wonderful organizations, working in which I have gained excellent consultation and training skills.

Educational Qualifications:

- **Ain Shams University-Faculty of Nursing**
  Doctorate degree in nursing management Science (2021)
  (Applying six sigma to improve healthcare and patient satisfaction)
- **American University**
  Diploma in total quality management in healthcare (2005)
- **Ain Shams University-Faculty of Nursing**
  Master degree in Nursing Science (2007)

Other Qualifications:

1) Hospital accreditation standard course.
2) Hospital strategic planning course.
3) Medical statistics course.
4) Lead auditor course (ISO 9001).
5) Lead auditor course (ISO 18000).
6) Statistical quality control course.
7) Health care quality planning course.
8) Environmental management system course.
9) Information management course.
10) People management course.
11) Quality tools course and workshops.
12) Customer satisfaction course.
13) Quality management system course.
14) Patient risk management course.
15) Medical record and documentation course.
16) Hospital environmental safety course.
17) Application of medical statistics in quality management course
18) Medication management course.
19) Quality improvement process course.

Personal Skills:

1) Highly Commitment to Learning
2) Excellent Teaching Ability
3) High-energy, confident professional with an infectious enthusiasm for quality.
4) Effectively communicate technical information to non-technical audiences.
5) Improvising curricula and style to meet diverse audience needs.
6) Excellent presentation skills.
7) Excellent team building skills.
8) Leadership skills.
9) Project manager skills.
10) Excellent computer skills (Word – PowerPoint – Excel)

Personal Experience

Excellent experience of the following training topics:

- Management Sciences
- Total Quality Management
- Quality Tools
- ISO 9001 Standard
- ISO 14001 Standard
- EFQM 2020 Model
- Quality in Healthcare
- Hospital Accreditation Program
- Application of Six sigma in medical and non medical sectors

1) Quality Manager, Galaa Family Military hospital 1998-2010
2) Quality consultant, Luxor International hospital 7\ 2007 - 12\2010
3) Quality consultant, Adam International hospital 11\ 2011 – 1\2012
4) Quality manager, Military Healthcare Organization 1\2011 - 7\ 2011
5) Quality consultant, Military healthcare Organization 7/2011 – 1/2013
6) Healthcare quality Instructor, Military Organization 2004 – 1/2013
7) Instructor, Nasser institute training center 8/2012 – 2/2013
8) Instructor, Center of training and quality of services (CTQS) 3/2014 – 2/2015
   Instructor, IBS Academy (**Around 30000 hours of online training**) 7/2019 – present
9) Participation as a speaker in many conferences in military organization, Ain shams university and Health Insurance organization.

References

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